

Quality Policy

5.2 Quality Policy

Context

We are an ambitious privately-owned national distributor of multi metals currently operating via associated group locations from Glasgow to Plymouth. We have a primary customer base of Copper and Brass product of non-mill volume (below 150 tonnes) in multiple sectors (engineering, power, defence, subsea, oil and gas) and a secondary market of multi metal products to the general subcontract engineering sector and the 2nd/3rd tier stockholding industry. Holme Dodsworth Metals Ltd Associated Companies include, Manchester Alloys and Metals Ltd, East Midlands Alloys and Metals, MPC & Leeds Alloys and Metals, incorporating JTP Non Ferrous Ltd as well as, John Hood and Co (Copper Alloys) Ltd and Reynolds and Law Stainless Ltd. All the associated companies have common directors and share head office functions along with speedy access to group stocks at market value / replacement cost via our ERP software and transport network.

Scope

The scope is ***“Metal stockholding, supply of non-ferrous and ferrous metals and salt products which, when requested by the customer, can be supplied with source lot traceability and the required certification to meet the Pressure Equipment Directive (2014/68/EU) Annex 1, Section 4.3 Procurement and Supply of Associated Items”***

Strategic Direction

We aim to be the number one go to distributor and stockholder of non-ferrous metal in the UK whilst remaining a privately-owned entity. This strategy will be progressed partly through the achievement of quality objectives.

Policy

- To establish and maintain a Quality Management System (QMS) which satisfies the requirements of ISO 9001:2015 and any other customer specific quality requirement including Pressure Equipment Directive (2014/68/EU) Annex 1 Section 4.3.
- To consistently provide a service that fully and consistently meets the agreed Customer requirements and applicable codes of practice and statutory legislation.
- To ensure all company personnel are fully competent to carry out their assigned task.
- To continually improve the services provided to customers and the QMS, through the use of this quality policy, objectives, data analysis, audit results, corrective & preventive actions and management review.
- To establish quality objectives at strategic and operational levels within the company that will be measured and reported upon at the management review meeting
- To maintain documented information to demonstrate compliance with the QMS.
- To review the QMS at planned intervals to ensure it is effective & achieving the stated quality policy

We aim to:

- Fully understand customer requirements and expectations and service continually monitor service delivery

